

# Restat MemberREPortal

Restat is pleased to provide you with a member website designed to help you monitor and manage your prescription plan benefits.

## MemberREPortal will allow you to:

- Review your claim history.
- Research drug pricing.
- Check for preferred products or generic equivalents.
- Check for drug interactions.
- Locate Restat Provider Network Pharmacies.

## Can I access information for all of my family members?

Due to HIPAA (Health Insurance Portability and Accountability Act) requirements and compliance, some restrictions will apply to your to your family's prescription data.

The cardholder (employee) will have the ability to view data on his/herself and any children under the age of 16. In order to preserve the right to privacy the cardholder will not be allowed to view the information for their spouse or for children over age 16.

The cardholder's spouse and children over age 16 must create their own account on MemberREPortal to view data for themselves. They will not have access to data for any other family member.

## How do I access MemberREPortal?

Access [www.restat.com](http://www.restat.com) and select **Member Login** at the top of the page.

To access your prescription benefits and history select the **Register Now** link and complete the registration page. To complete the registration page you will need to have your subscriber and group/plan number from your benefit card and a valid email address. If you do not have a valid email address select the **Click Here** link located on the login page to create a free Yahoo! email account.

After successful completion of the registration process, you will automatically return to the login page where you can log in to MemberREPortal. An email confirmation of your registration will be sent to the email address you entered during the registration process.

## What happens if I forget my User ID or password?

If you forget your User ID or password, go to the login screen and select the **Password Help** link. This action will prompt you for the answer to the hint question that you provided during the registration process. The correct response to the hint question will automatically send you an email with your password.

## How do I change my password?

To change your password, select the **Your Account Profile** link located at the bottom of any screen. On the Account Profile screen, you can change your password and hint question/answer at any time, or update your personal data.

## What type of information does MemberREPortal offer?

- **Drug Pricing Lookup** – By entering the name of a drug or a medical condition, you can research the cost of the drug and copay amount that you can expect to pay.
- **Preferred Product** – Allows you to generate a report that lists the drug products that your plan has classified as preferred, based on cost savings and/or performance.
- **Benefit Report** – Provides a summarized report of your prescription claims. To run the report, enter the starting and ending month and year to be used for the selection of claims.
- **Your Claim History** – Provides a report detailing information on your prescription benefit claims. This report will produce a detailed list of all prescriptions submitted between the starting and ending period that you enter.
- **Drug Interactions** – Allows you to check a drug interaction and will list the drugs you have filled during the last 90 days. You can then add additional medications to this list until you have a complete list of all your medications.
- **Drug Uses** – After entering a medication, a report is provided with a description of the drug and the conditions the drug is designed to treat, how to store or handle the medication and any potential side effects.

## Who do I contact if I am having problems using MemberREPortal?

If you encounter any issues while using MemberREPortal, simply select the **Contact Us** link provided on our website. This will allow you to send an email to Restat's Help Desk for assistance.